

- ANÓNIMO

Dirección web: <http://hapa02.micvweb.com>

Ciudad: CP: () País: -

EXPERIENCIA:

3/2013 - 3/Actual Empresa: HEWLETT PACKARDD Descripción del puesto: • Processing SAP transactions, create, cancel, and

- Managing partner contact process in order to verify if they have the product and ask for information to proceed with orders.
- Managing orders process in other to give the best solution to our clients.
- Order Status Reporting to meet our client's requirements and needs.
- Working closely with the Channel Planning Operations, and logistics to achieve customer satisfaction and effective collections.
- Investigates and resolves customer problems with orders in progress, and or adjustment.
- Supporting orders scenarios and resolution.
- Order acknowledgement and backlog management issuing adjustment and inform material authorization.
- Providing materials, orders or inquiries and resolution.
- Creating and updating the SOP for Order Management.
- Mentored and coached staff to create SOP.
- Processing replacement orders in SAP
- Know and access the portal tool WFS
- QMS Management and Quality Contact
- Creation of credit note in Interfatura system and SAP
- Report Backlog
- Outlook management,

Ciudad: HEREDIA País: Costa Rica

ENLACES WEB RELACIONADOS:

Dirección web: <http://www.micvweb.com/hapa02>

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